

HOTSPOT POLICY

Hotspots are available to any Wells County Public Library card holder who is in good standing and 18 years of age or older. Patrons must present their library card or valid ID upon checkout. Hotspots may not be checked out by reciprocal borrowers or PLAC card holders.

Devices will be checked out for seven days. They may be checked out at a WCPL circulation desk during operating hours. Patrons may place holds on hotspots or reserve them. Hotspots will be held for 3 days after notification is sent. If hotspots are not picked up by the end of the 3-day period, holds and reservations will be cancelled and the devices will move to the next patron in line.

Patrons may only check out one device at a time. The devices may be renewed up to 1 time. Devices cannot be renewed if another patron is waiting for the item. Patrons will be required to sign a checkout agreement on their first use of a hotspot.

Damaged or Lost Hotspots

Once a hotspot is checked out to a patron, it becomes the responsibility of that patron.

Any changes in the device's condition while in the patron's care will be the patron's responsibility.

Patrons are responsible for costs associated with damage, loss, or theft of hotspots and their accessories. Patrons should make all reasonable efforts to maintain the security of the hotspot to avoid theft or damage.

Upon check-in, the device will be examined to ensure it has not been tampered with. If damage to the device is discovered by library staff, these costs will be added to the patron's account.

If the device or any associated material is lost or damaged, the patron will be charged the actual cost of the replacement or repair of these items. Patrons will be informed of this policy at the time of signing the agreement.

Overdue Devices

Overdue devices will have Internet access deactivated within 48 hours after their due dates. The overdue fine will be \$5 per day with maximum \$10 fine. Items 48 hours overdue may be declared lost, and full replacement costs charged.

Right of Refusal

The Library reserves the right to refuse service to patrons who abuse equipment or who have a history of returning items late.