				1			
Goal 1:	We believe in Resources and Reading						
	*Create Young Readers: Emergent Literacy - Children from birth to age five will have						
Library Service	programs and services designed to ensure that they will enter school ready to learn to						
Responses:	read, write and listen						
	*Learn to Read and Write: Adult, Teen and Family Literacy- Adults and teens will						
	have the support they need to improve their literacy skills in order to meet their						
	personal goals and fulfill their responsibilities as parents, citizens and workers.						
	* Connect to the online world: Public Internet Access - Residents will have high-speed						
	access to the digital world with no unnecessary restrictions or fees to ensure that						
	everyone can take advantage of the ever-growing resources and services available						
	through the internet						
	Get Facts Fast: Ready Reference - Residents will have someone to answer their questions on a wide array of topics of personal interest						
	WCPL will organize and streamline its communication and promotional						
Possible Objectives:	efforts to better educate and inform all its customers about our resources.						
	WCPL will actively promote the library to non-users.						
	WCPL will continue to be a community leader in early literacy.						
	WCPL will continue to offer quality programs which promote early literacy						
	for children birth to 5.						
	WCPL will train all staff to encourage increased reader's advisory at our						
	public service spaces.						
	WCPL will explore adult literacy programming in Wells County.						
	WCPL will implement a training program for staff on technology and						
	library resources						
	WCPL will expand our commitment to current and new eResources while						
	maintaining our quality physical materials.						
Measures	Year-end Stats	2017	Jan-18	Jan-19	Jan-20	Jan-21	Jan-22
	Increased number of library card holders.	17,566	16,651	16490	15053	15340	
	Continue strong circulation.	277,101	264,565	254249	193588	232375	
		277,202	201,303	251215	4452 in-	202070	
					person 36,170		
	Continue strong program attendance.	19,351	29,229	22966	virtual	25322	
	Continue strong door count.	159,946	153,124	142338	69577	112864	
	Increased wireless stats.	20,705	69,296	67726	39919	57427	
	Increased website use. (page loads)	167,784	158,456	148940	115019	69416	
	Increased circulation of targeted collections. Kids	119,680	120,312	118736	82688	107585	
	Teens	11,955	11,280	11451	8546	11095	
	Adults	102,088	97,896	89388	57334	74402	
	Increased Staff Knowledge about library programs and services.		x	х	х	х	
	Increased newsletter sign-ups.		636			1206	
	Increased user stats for online resources. Sessions	4,965,362	5,251,310	3829988		128167	
	Searches	5,217,292	9,007,587	3937702		139122	
	Full-text retrievals	1,729	2,022	791	321	2571	
		Responsible					
Possible Activities:	Successful initiation/continuation/completion of task	Department	2018	2019	2020	2021	2022
	Consider adding cookie cutters to our cake pan collection		x	х	x	х	
	Simplify and consolidate our communication efforts.		х	х	x	х	
	Make website more mobile friendly.			х	x	х	
	Continue to update website.			х	x	х	
	Work with local realtors to include library promotional material in their information to home buyers.						
	Implement a digital library card for all patrons.		.,				
	implement a digital library card for all patrons.		х	×	х	×	<u> </u>

	Institute a weekly PR focus for staff.	x	x	x	x	
	Implement a process to keep staff up-to-date on the resources the library	1				
	offers with a Library Resources Refresher Program			x	×	
	Explore the possibility of a library presence at 4-H Fair and other					
	community opportunities.			×	×	
	Continue having a presence at Street Fair and Ossian Days	x	×	n/a	×	
	Explore the possibility of adding Hoopla or a similar service	x	×	x	x	
	Add the State Library's "Ask a Librarian" link to our website	<u></u>		v	v	
	Explore the possibility of a circulating video game collection	v		^	^	
	Reevaluate the use of Library Aware newsletters	, v	n/a	n/a		
	Continue the "Tail Waggin' Tutor" Program	v	v v	, , , , , , , , , , , , , , , , , , ,		
	Explore simultaneous access e-book campaigns for events like One Book	^	 	^	<u> </u>	
	One County		V	n/a	n/a	
	Investigate Viber(Rakuten messaging app)	V	<u> </u>	n/a	n/a	
	Explore offering a "Read-Aloud Club"	×		II/a	11/4	
	Explore offering a Nead-Aloud Club			X		
	HIGHLIGHTS:					
	2018					
		+				
	Created daily staff informative emails					
	Created digital cards available to all patrons and student's out-of-county	-				
	We will not be continuing LibraryAware due to low use by patrons We currently cannot provide the Rakuten messaging app	+				
	The library will not be offering circulating video games at this time due to the range of game					
	formats.					
	The Library partnered with The Literacy Alliance to provide adult literacy, HSE traning and life-skills					
	coaching					
	We streamlined our databases and discontinued those that had low usage					
	2019 Began re-evaluating WordWise and updating subjects as needed.					
	Library finished up a complete website redesign to make it more mobile friendly and we are making edits as					
	needed to streamline the menu options.					
	We added cookie cutters to the cake pan circulating collection and have seen in increase in circulation					
	2020					
	Read-aloud book club: Next Chapter Book Club requires training (\$30) and a one-time membership fee (\$350). Will look at again in Aug. 2020.					
	Created To-Go kits for all ages, which were a hit, for COVID work around					
	Added menu options on Website Mobile					
	Added Database spotlights on multiple pages and cleaning up the look of Database page					
	Added Genealogy Database pages online					
	Added Teen YouTube channel					
	Virutal Storyhours					
	Created Virtual Promotional package for the schools from SRP					
	Created Monthly book chats on Instagram					
	Attended Plaza Market, Parks Department and BlufftonNOW events for community presence					
	Kept Calm and Carried on during a file crisis in which we lost the U: and P: drive to ransomware	1				
	2021 Destinated in the A II Fair Decade and hold a Charating of the Fair program	1		1		
	Participated in the 4-H Fair Parade and held a Storytime at the Fair program	1		1		
	Created lots of Canva templates and have slowly added staff to use Canva for marketing & promotions	-		1		
	Added mobile-friendly video tutorials to the library website via Niche Academy Increased email newsletter usage by adding all program attendees to the newsletter automatically with a	+		1		
	welcome message instructing them to opt-out if they don't want to receive the newsletter, instead of an opt-					
	in function	1				
	Made the online catalog mobile friendly					
	Started using Niche Academy for staff training					
	Will be adding Hoopla in 2022	1		-		
	Started in-home daycare storytime presentations throughout the community Started circulating in-house use of preloaded Atari and Nintendo consoles, Wii and Nintendo Switch for teens	+		1		
	and adults					
	Removed barriers to information access by going fine free					
	Domaind basins to too access of information by your distribution of the latest of the					
	Removed barriers to teen access of information by removing parental permission for internet computers We believe in Life-Long Learning	+		1		
Goal 2:				1	1	i

Library Service	*Satisfy Curiosity: Lifelong Learning - Residents will have the resources they need to						
Responses:	explore topics of personal interest and continue to learn throughout their lives.						
	*Stimulate Imagination: Reading, Viewing, and Listening for pleasure - Residents						
* denotes our main	will have materials and programs that excite their imaginations and provide						
focus	pleasurable reading, viewing, and listening experiences.						
	*Discover your Roots: Genealogy and local history- Residents and visitors will have						
	the resources they need to connect the past with the present through their family						
	histories and to understand the history and traditions of the community. Succeed in School: Homework Help - Students will have the resources they need to						
	succeed in school.						
	Make Informed Decision: Health, wealth, and other life choices -Residents will have						
	the resources they need to identify and analyze risks, benefits, and alternatives						
	before making decisions that affect their lives.						
	Understand How to Find, Evaluate and Use Information: Information Fluency -						
	Residents will know when they need information to resolve an issue or answer a						
	question and will have the skills to search for, locate, evaluate, and effectively use information to meet their needs.						
	Make Career Choices: Job and career Development -Adults and teens will have the						
	skills and resources they need to identify career opportunities that suit their						
	individual strengths and interests.						
	Express Creativity: Create and Share Content -Residents will have the services and						
	support they need to express themselves by creating original print, video, audio, or						
	visual content in a real-world or online environment.						
Barathia Oktoritoria	WCDI will adverte both staff and astronomy and to decide						
Possible Objectives:	WCPL will educate both staff and patrons on current technology.						
	WCPL will offer a variety of lifelong learning opportunities.						
	WCPL will be the best source of local history and genealogy.						
	WCPL will expand its virtual presence and the online opportunities						
	provided. WCPL will broaden the life experiences of patrons by providing a wide						
	variety of programs.						
	WCPL will continue to serve as a source of information.						
	WCPL will continue to encourage and support continuing education for all						
	staff.						
	Year-end Stats	2017	Jan-18	Jan-19	Jan-20	Jan-21	Jan-22
Measures	Increased number of homebound services provided.	255	223	195	556	450	
	·				4452 in-		
					person 36,170		
	Continue strong program attendance.	19,351	29,229	20431	virtual	25322	
	Increased use of the genealogy department. (Programs, Attendance,						
	Visitors and Reference)	2,058	2,074	2053	369	696	
	Measure participation for Book-a-Librarian program.		10	27	14	111	
	Increased number of new adult programs.		21	13	52	146	
	Increased number of multi-generational programming			1	10	15	
Possible Activities:	Successful initiation/continuation/completion of task		2018	2019	2020	2021	2022
	Explore putting book baskets in social service agencies.	We were told no	x				
	Continue to offer adult programs at Ossian		x	х	х	х	
	Explore offering Teen programs at Ossian	Snacks	x				
	Continue to offer regularly scheduled genealogy workshops.		x	х	N/A	х	
	Redevelop the Genealogy Database and access to Genealogy Materials						
	with Portfolio		х	х			
	Educate staff on the technology available to patrons.			х	х	х	
	Explore library opportunities to involve students and their devices.			х	x	х	
	Offer a monthly or bi-monthly adult program on different topics		х	х	х	х	

Explore a colorises and canvas program Explore implementing a inititing/crochet program for the after-school crowd Explore the use of Virtual Reality programming for all ages Explore adding a local Artist Fair, perhaps in conjunction with our local Author Fair Implement a Book-a-librarian program. Explore the implementation of a makerspace. Continue to offer and expand homebound services Encourage staff to seek technology education HIGHLIGHTS ZO18 HIGHLIGHTS ZO18 Space of the sine Ade Engans, but perhaps in conjunction with our local Author Fair Implement a Book-a-librarian program. Explore the implementation of a makerspace. Continue to offer and expand homebound services Encourage staff to seek technology education HIGHLIGHTS ZO18 Space one sine Ade Engans, but have been to be the service of		ı		1	1	1	
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Party, T-shirt Make Over, Space themed Escape Room, Galaxies Galore, Lunar Labyrinth and Landing Challenge, May the Forks be With You, Star Wars Night, Perfect Picnic Program, Awesome Apples, Thanksgiving Escape Room, Christmas Around the World. Continue to provide monthly programs for teens including book club, Teen Advisory Board, and Manga Club. Added children's books to our existing Wait'n'Read baskets. 2020 Many of our programs and activites planned for in-person were cancelled due to COVID-19. We Kept Calm and Carried On during a pandemic Greatly increased our online presence-online story times, book chats, Teen Tuesdays, Teen Youtube channel, instagram posts increased Implemented Curbside Pick-up to allow better access to information Staff have learned to use multiple online meeting platforms and virtual technology Hosted a VR kit from the state library in October and November Addult programs-Day of the Dead, Cook, Talk, Taste, Charlie Deam Program, Genealogy, Teen/Children with devices: Minecraft, Tween Tech Added 5 study rooms of varrying sizes to promote life-long learning and community. Were used greatly for elearning, virtual workplaces and virutal programming. Had staff perform database exploration/education during COVID Modified Summer Reading so it could be distributed virtually and still offered a program Old offer some in-person programming in the Fall for storytimes, teens and book clubs with no complications. Parents were vocal in their appreciation of the programs offered 201 Removed cost inhibitors to entertainment movies Teen staff attended Blufton freshman orientation to hand out material on digital resources and programs Childrens & Teen staff attended SW parent-teacher orientation to do remote sign-ups for library cards Hosted a VR kit from the state library in October and November Teen staff attended by Wolfs County Career Expo, open to all local high schools, private schools & homeschooling groups Added Ty, It Kits, which Offer makerspace-type activities that patrons can chec							
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	Monthly Adult Dragrams recumed and we added two new Dungsons & Dragons programs a month					
	Monthly Adult Programs resumed and we added two new Dungeons & Dragons programs a month. Monthly To-Go Kits for adults were offered to reach more patrons and included a variety of					
	foods/recipes, crafts, and information, while promoting collections. Kits included: Hygge, Pi/Pie					
	Day, Walking the Trails of Wells County, Origami, Writing, Frankenstein Day, Tie-Dye, Inktober, Self					
	Care, Baking, and more.					
	Council on Aging did not offer AARP Tax Help and because of some increased Covid-19 protocols,					
	the library had to pivot constantly when setting up tax appointments. Approximately 960 patrons					
	were assisted with filing their taxes.					
	With the pandemic, Senior Explorations converted to shorter Senior Snippet sessions. Both sessions					
	held at the library in the spring and fall were well attended, including the book and movie					
	programs, Senior STEAM, and smart phone tips. Two of the most popular activities for the seniors were creating a stop motion animation video using LEGOs and expanding their adult coloring skills					
	by using the Happy Color app.					
	Started circulating Botanical Conservatory pass to allow patrons to experience more activities and					
	programs outside of the library as well.					
	Genealogy trainings and video tutorials were added to Niche Academy and are available on the					
	library's website, so patrons can watch when convenient for them.					
	Added a collection of yard games					
	Trying Family Retro Game Night monthly program @ Ossian					
	Offer after school snacks and passive programming @ Ossian					
	Offered a more user friendly reading program platform with app Hosted an Among Us program to incorporate Teens and eDevices		1			
	Added a school age cooking basics program with JL Crew. 4-6th grade					
	Partnered with the Wells County Historical Society on multiple programs, including: 19th					
	Amendment Suffragette Program, Historical Walk of Cherry Street, and Cemetery Walk		<u>L_</u>			<u>L_</u>
	Offered 2 virtual and 1 physical author visits in-house and 8 virtual author visits with our local					
	schools					
Goal 3:	We Believe in Community					
	*Know your community: Community resource and Services -Residents will have a					
Library Service	central source for informaton about the wide variety of programs, services and					
Responses:	activities provided by community agencies and organizations					
пезропаез.	activities provided by community agencies and organizations					
	*Visit a Comfortable Place: Physical and Virtual Spaces - Residents will have safe and					
* denotes our main	welcoming physical places to meet and interact with others or to sit quietly and read					
focus	and will have open and accessible virtual spaces to support networking.					
	*Build successful Enterprises: Business and nonprofit support -Business owners and					
	non-profit organization directors and their managers will have the resources they					
	need to develop and maintain strong, viable organizations.					
	Be an Informed Citizen: Local, National and World Affairs - Residents will have the					
	information they need to support and promote democracy, to fulfill their civic					
	responsibilities at the local, state, and national levels, and to fully participate in					
	community decision-making.					
	Celebrate Diversity: Cultural Awareness - Residents will have programs and services					
	that promote appreciation and understanding of their personal heritage and the					
	heritage of others in the community.					
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	Malanna to the United States Comices for New York Alexanders (1977)					
	Welcome to the United States: Services for New Immigrants- New immigrants will					
	have information on citizenship, English Language Learning (ELL), employment, public					
	schooling, health and safety, available social services, and any other topics that they					
	need to participate successfully in American life.					
Possible Objectives:						
,	WCPL will actively seek opportunities to collaborate with other					
	community organizations, businesses, and government units.		-			
	WCPL will actively seek opportunities to assist our community schools.					
	WCPL will investigate the possibility to build a branch in the Southern part					
	of our community.					
	WCPL will seek collaboration with other area libraries.		1			
	WCF L WIII SEEK COIIADOLATION WITH OTHER ALEA HOLDERS.					
	WCPL will seek donations of support for the library and its endowment.					
	WCPL will connect more with non-traditional markets.					
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	WCPL will provide a variety of spaces and creative outlets						
	WCPL will provide helpful, friendly customer service.						
	WCPL branches, including its virtual branch, will continue to be						
	community hubs.						
	community hubs.						
Measures	Year-end Stats		Jan-18	Jan-19	Jan-20	Jan-21	Jan-22
	Maintain the number of patrons visiting the library.	159,946	153,124	142,338	69,577	112,864	
	Increased number of meeting room uses.	1,677	1,535	1,734	1,048	2306	
	Positive and constructive customer feedback on a variety of customer						
	survey tools.					x	
	Continue to offer community collaborated programs with the library.		х	х	х	x	
	Increased number of outreach(off-site) programs provided by the library.						
	Increased followers to library social media. (Facebook)		1,830	2125	2365	2562	
	Instagram		193	283	501	633	
	Twitter		454	469	466	470	
	Successful initiation/continuation/completion of task		2010	2010	2020	2021	2022
	Successiul initiation/continuation/completion of task		2018	2019	2020	2021	2022
Possible Activities:	Explore community partnership with a "Get Out into the Community" event	This event was discontinued but we have done our own events			V		
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	Be a part of community welcome packets.	want to ask			х		
	Continue to develop a partnership with Creative Arts Council, YMCA, Parks	Upper Wabash					
	Department, the Upper Wabash Conservation and Science Center and the	Conservation is					
	Ossian Business and Professional group.	discontinued	х	х	х	х	
	Encourage businesses to offer "ask the expert" series at the library.						
	Be more involved in the BlufftonNow organization		х	х	х	х	
	Explore partnering with the American Legion to record oral histories of war vets and Virtual Reality Honor Flight trips						
	Be more involved in the Ossian Revitalization Committee.		x	x			
	Annually update the community resource information at the public service desks.		x	x	x	x	
	Annually evaluate and expand our community links on website.		.,	.,	,	.,	
	Continue with our Historical Society collaboration.		×	×	×	×	
	Explore adding library information to local Healthcare Facilities' new baby		^	X	^		
	packets. Explore ways to continually communicate and inform teachers of what the					X	
	library can offer them and their students.			<u> </u>			
	Increase publicity efforts with other groups.		X	X	X	X	
	iniciase publicity enorts with other groups.		X	X	X	X	
	Continue to expand our outreach programs at Southern Wells School.		x	x	can't due to Covid	x	
		Looking into offering holds					
	Explore the possibilty of a branch in our Southern part of the county	pick-up to SW students	x				
	Explore ways the library can share and coordinate services with other area						
	libraries for both financial savings and increased patron service.		×	x	COVID	×	
	Provide library program information to the people in charge of		^	^	COVID	^	
	homeschool newsletters.			,	×	×	
	Explore the possibility of partnering with the 4-H Aerospace and Robotics			^	*	^	
	Clubs	Contacted but no response					
	Explore the possibility of taking programs to the Boys and Girls Club.		x		COVID		

	Evalore re expeniention of public service expensed staff to better convertee		l		I	I	1
	Explore re-organization of public service areas and staff to better serve the						
	patrons.		х	х	х	х	
	Showcase our customers in our marketing of the library and its services.			х	COVID	х	
	Continue customer service training for our staff.		х	х	х	х	
		Add items in					
		Adult Services					
		and Makerspce kits that can be					
	Investigate the addition of a makerspace	checked-out?		x			
	Add/update technology in our meeting rooms		x	х	x	х	
	Continue to promote the Library's brand "Your Go To Spot"		x	x	x	x	
	Explore sound damping materials all-over the building		x	x	x	x	
	Explore adding more cameras outside		×	x	x	x	
	Add No-Smoking signs to the outside gathering spaces		×	x	x	x	
	Explore the possibility of a west end emergency exit				,	v	
	Explore the possibilty of adding a nursing space					, ,,	
	Continuously evaluate our buildings for their use and accessibility.		×	X	×	X	
-	Continuousiy evaluate our bullulligs for their use allu accessibility.		x	X	×	x	
	Work to keen library appearance and displays fresh and do slighters						
	Work to keep library appearance and displays fresh and de-cluttered.		х	х	х	х	
	Develop a variety of customer satisfaction tools for yearly						
	implementation.			х			
	Library board will take advantage of opportunities to prepare for future						
	library expansion.		х	x	х		
	Explore the opportunities to create a green space.					х	
	Improve communication between departments		x	x	x	х	
	Put our logo on the balcony in place of the directional graphics	after construction	n project de	cided not t	o do this		
	HIGHLIGHTS:						
	2018						
	We hosted another sucessful Children's Book Festival						
	We partnered with the CAC for the Murder Mystery, The Parks Department and Bluffton Regional						
	for Theatre Thursday, YMCA for summer programming, Community Harvest for Teen/Family food packs, we took part in Parlor City Christmas and Boo-in-Bluffton						
	We partnered with the Historical society to provide Historic Homes tours and a Historic Cemetary W	alk					
	We created a digital student card for teachers to allow their students access to our online materials						
	We continued to offer the Chat and Chew bookclubs for 6th, 7th-8th and High School at Southern Wells along with 3 special one time programs						
	We have staff serving on these boards: LiGHT, Parlor City Christmas, Leadership Academy and						
	Leadership Academy Mentors, Historical Society, Genealogy Society, Bluffton NOW!, Bluffton						
	NOW! Event Committee, WRAPP, United Way, Creative Arts Council, Wells County Chamber, YMCA,						
	Chamber Education Committee, YMCA Early Learning Committee						
1	We provide a monthly program for the Norwell Life-skills class				-		
	We are developing a coupon booklet for new library card registrations We talked with the middle school libraries from Norwell about the possibility of Word Wising their s	allaction		-	-		
	We talked with the middle school librarian from Norwell about the possiblity of Word Wising their concerning the transfer of the possibility of word Wising their concerning the transfer of the possibility of word wising their concerning the transfer of the possibility of word wising their concerning the transfer of the possibility of word wising their concerning the possibility of word wising the possibility of word		l als for a bett	er function	n		
	We had staff attend and work with the Bluffton HS Entreprenurial Class						
	We started offering Krafty Kids, Try-it Tuesday, Tween Tech, Discovery Days, Lego and Block Play						
<u> </u>	Days and Game nights to provide a variety of spaces for tech and creative outlets. 2019						
	Sponsored the "Kid Row" area at the Olde 303 Music Festival in partnership with Bluffton NOW!						
	and the kid's area at the Parlor City Plaza Grand Opening.						
	Created a community bulletin board using post-it notes to try to facilitate feedback and engagment						
	using one of the Harwood: The Institute for Public Innovation's "Ask Tool" questions. Got some participation but need to modify this tool to get better qualitative data information.						
	Finished the coupon booklet for new library card registrations and gained more participation from						
	area businesses throughout the year.						
	Partnered with the YMCA for a Nerf Night during the Summer Reading Program.						
	Partnered with the Southern Wells Schools to provide "Chat and Chew" book clubs.						
	No smoking sign decal was added to the picnic table area						
	Did a PR push during the bond process specifically asking the public to write letters to our County Council sharing their library stories and the importance of the library. Highlighted several of these						
	on social media with pictures of those library users and why the library is their "Go-To Spot." Also						
	highlighted numerous "Did You Know" facts about the library, along with a library infographic.						

Worked with the Friends of the Library group to get "We HEART our library" yard signs throughout				
the community for National Library Week.				
We have staff serving on these boards: Parlor City Christmas, Leadership Academy and Leadership				
Academy Mentors, Historical Society, Genealogy Society, Bluffton NOW!, Bluffton NOW! Event				
Committee, WRAPP, United Way, Creative Arts Council, Wells County Chamber, YMCA, Chamber				
Education Committee, YMCA Early Learning Committee, Optimists				
2020				
Added material to our Spanish collection and highlighted the collection with all ages diplays on Latiny Culture				
Added material to our Spanish collection and highlighted the collection with all ages diplays on Latinx Culture Cataloging Historical Society material, had a women's suffrage program planned but did not present b/c of				
COVID.				
Hosted CCC Camp model and historical display, worked with State Park and local historian				
Offer virtual storytimes in preschools and special needs classes				
Offered tour of building and services for Bluffton's Life Skills class				
Sent a school email for services for teens				
Worked with schools to add Libby and Tumblebooks to all student devices and inform on process to obtain a				
digital library card				
Added sound system to Parlor and Storytime room. Added projector to storytime room.				
Finished the library construction project with many possitive comments from the community Created an online community during the COVID-19 event and beyond				
Participated in Light Up Wells during COVID				
Decorated windows for Parks Department's Community Safari in place of Touch-a-Truck				
Because of community needs, we opened our building during construction and opened as quickly as				
possible/found creative ways to offer services during COVID				
Participated in multiple Bluffton NOW! events				
Added digital services to website highlighting what people could do during quarantine Designed and implemented a curbside service while closed during quarantine and will continue to offer	-			
curbside services in good will for all patrons post COVID				
Highlighted new building to the community with a 3 day open house offering tours, a historial video of the				
library through the years, a virtual building tour and celebration perks				
2021				
Added Try It Kits, which offer makerspace-type activities that patrons can check out and complete				
at home, including a button maker, embroidery, light box, nature kit, and more.				
Partnered with the Wells County Historical Society on multiple programs, including: 19th Amendment Suffragette Program, Historical Walk of Cherry Street, and Cemetery Walk				
Created several pamplets that were sent to the schools for teachers that listed books of benefit and teacher				
resources.				
After much consultation decided to post all 1,000 Books Before Kindergarten pictures on Facebook after a				
child finishs (with parent permission, of course) to highlight our youngest readers more on Facebook.				
Celebrated the 10 year anniversary of 1,000 Books Before Kindergarten with photos of all finishers displayed				
throughout the Children's Department. Maintained community partnerships by serving on committees for upcoming events and various				
organizations				
Slowly started adding reader book reviews (with written permission) we have been receiving back as part of				
the WCPL Book Boxes and various surveys to social media to feature library patrons and their opinions on				
books on our shelves.				
Added covered general systematic continue trainings to Ni-b- A d				
Added several general customer service trainings to Niche Academy that staff can access at any time.				
Continue to use "Your Go-To Spot" in advertising and have added a number of special logos that can be				
used on social media, videos, etc. for various different promotions that take a spin on the "spot" theme				
 The Teen and Adult Services Departments continue to meet quarterly for programming meetings to help				
improve communications across the two departments and have teamed up to work together for the WCPL				
Book Boxes and Try It Kits.				
WCPL Book Boxes are a new way we have added to try to offer customer service and reader's advisory in a				
new way. Customers can also fill out a satisfaction form when the bring their books/empty box back to let us				
know if we are picking books wisely. As a whole, the staff seem to have enjoyed the feedback and it's helped				
with reader's advisory for future book selections.				
Partnered with the YMCA for a Nerf Night during the Summer Reading Program.				
Partnered with the Southern Wells Schools to provide "Chat and Chew" book clubs. Started visiting YMCA daycare for storytimes				
Started visiting YMCA daycare for storytimes Started offering teacher training for current and future educators in our local schools				
Attended Chamber Career Expo to educate local students about area opportunities				
Participated in Tourism/Economic promtional advertising at Bluffton and Ossian				
Attended Southern Wells parent teacher conference nights				
Started in-home daycare visits with Children's Department staff				
Shared SRP information with WACHE homeschool group				
Conducted cross-training between Children's and Teen Departments		1		